

BTC Operating System Support & Troubleshooting Card

Version v1.0.6

Fastest way to solve most issues

Before contacting support, check timeframe, chart basis, TradingView access account, alert path, and whether a status warning is visible. Most BTC workflow issues become obvious after those five checks.

Indicator page: AZRO Systems — BTC Operating System (Invite-Only)

Product / access page: AZRO Systems pricing + Gumroad

Support: support@azrosystems.com

Fast checks

Issue	What to check first	What to send if still unresolved
Indicator not visible	Confirm you are on the correct TradingView account and that the script appears under Invite-only scripts.	TradingView username plus a screenshot of the Invite-only scripts panel or account view.
ACTION or amount looks wrong	Confirm 1W, the supported BTC chart family, regular candles, and the current chapter inputs. Start date cannot be in the future.	A full chart screenshot plus an indicator-settings screenshot.
Alert did not fire	Confirm the alert type, trigger, chart, and whether the alert was recreated after the last settings change.	A screenshot of the alert dialog, the chart, and the exact alert name.

Issue	What to check first	What to send if still unresolved
Status warning visible	Read the banner text. SET TF, SET SYMBOL, CHECK FEED, START: FUTURE, DATA: LIMITED, or persistent STATUS: SAFE should be resolved before use.	A screenshot of the banner plus the symbol and timeframe.
History changed after edits	Check whether Weekly budget, Start date, Strategy, Risk level, or other chapter-relevant inputs changed after the chart was first reviewed.	A settings screenshot plus a short note describing what changed.